

TRAINING SUMMARY

| COURSE NAME | Change Management | <u>LENGTH</u> | 45-60 mins |
|--------------|-------------------|---------------|------------|
| COST | \$49.99 | LANGUAGE | English |
| JURISDICTION | National (Canada) | VOICEOVER | Yes |

DESCRIPTION

"If you keep on doing what you've always done, you'll keep on getting what you always got." While change is often difficult, it is a part of the natural order of things – like caterpillars and butterflies. The training module is designed for anyone looking to make a change and will help learners work through the steps of the change process.

LEARNED TOPICS/OBJECTIVES

- Change and why it is important.
- Why there may be resistance to change.
- The change process.
- Lewin's change model and how to apply it.

ASSESSMENT

Testing conducted throughout this course is designed to reinforce the information presented. A mark of 80% must be achieved in order to receive a certificate of completion. Participants are able to repeat the course if the pass mark is not achieved.

Upon successful completion of this online course, a certificate of completion will be available for download and printing.