

TRAINING SUMMARY

COURSE NAME De-escalation LENGTH 90 mins

COST \$89.99 LANGUAGE English

DESCRIPTION

Learn how to de-escalate any situation.

Now more than ever De-Escalation skills are needed to help both law enforcement and security officers with the skills they need to deal with a wide range of situations. Understanding what's behind behavior, and learning how to respond - and how not to respond - to angry behavior, is the key. Abundant real life scenarios help illustrate the methods.

LEARNED TOPICS/OBJECTIVES

- How Human Communication works.
- Understanding Aggression.
- How to Assess, Approach and Engage.
- Different Effective De-Escalation methods.
- How to Align.
- Tactical Considerations.

FEATURES

De-Escalation Online uses a variety of learning tools and resources that allow students/users to get a real feel for the methods. These tools include:

- Detailed real world examples
- Interface allows easy navigation of material
- Ability to take the course at your own pace
- Print your own certificate of completion
- A final quiz to check learning

Discounted pricing starts at 3 or more courses. Pricing available for individuals or companies. Contact RSMac Consulting Inc's Learning Centre team directly at training@rsmac.ca for a quote on volume discounts.