

# TRAINING SUMMARY

COURSE NAME Security Supervisor LENGTH 4 hours

COST \$89.99 LANGUAGE English

## DESCRIPTION

### **A Good Security Team Starts With A Well Informed, Strong Leader**

The goal of this Security Supervisor course is to provide the tools and information needed to build, maintain and test a top notch security team. Learn how to hire the right people, train them effectively, build clear SOPs, communicate to promote a positive attitude.

## LEARNED TOPICS/OBJECTIVES

- Security Supervisors Role
- Operations & Management
- Leading by Example
- Integrity
- Authority and Responsibility
- Supervisor's Power to Act
- One Minute Management
- Nine Steps of Positive Counselling
- Praise and Reprimand
- Clarify and Prioritize
- Listening
- Setting Goals
- Incentives
- Rewards
- Situational Leadership
- Directing
- Coaching
- Supporting
- Delegating

### Topics Include:

- The Primary Role of a Security Supervisor
- How to use Positive Counseling to improve performance
- One Minute Management
- Situational Leadership Skills
- Qualities of a Good Security Officer
- Officer Development and Training
- Proactive Threat Assessment
- How to Engage and Question
- Red Teaming for Quality Assurance

## FEATURES

This Security Supervisor Online course uses a variety of learning tools and resources that allow students/users to get a real feel for the methods. These tools include:

- Interactive quizzes and test
- Case studies
- A detailed interactive glossary of terms
- Links to supplemental articles and video clips
- Interface allows students to easily navigate the material
- Ability to take the course at your own pace
- Print your own certificate of completion

*Discounted pricing start at 3 or more courses. Pricing available for individuals or companies. Contact RSMac Consulting Inc's Learning Centre team directly at [training@rsmac.ca](mailto:training@rsmac.ca) for a quote on volume discounts.*