



# TRAINING SUMMARY

**RSMac Consulting Inc.**  
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<u>COURSE NAME</u>	Workplace Coaching	<u>LENGTH</u>	60 mins
<u>COST</u>	\$49.99	<u>LANGUAGE</u>	English
<u>JURISDICTION</u>	National (Canada)	<u>VOICEOVER</u>	Yes

## DESCRIPTION

Most organizations need to improve employee productivity in order to grow and improve profitability. True productivity doesn't happen when people are only focusing on the financial or technical issues. The key to return on your employee resource investment is to develop sustainable coaching behaviours to achieve the desired business results. This module will help course participants to effectively coach and bring out the full potential of their coachees.

## LEARNED TOPICS/OBJECTIVES

- Identifying the differences between coaching and mentoring and when to use which
- The characteristics of a good coach
- Identifying the elements of a good coaching session in order to implement them
- Establishing the importance of communication in the coaching process
- Identifying how to give good feedback to coachees

## ASSESSMENT

Testing conducted throughout this course is designed to reinforce the information presented. A mark of 80% must be achieved in order to receive a certificate of completion. Participants are able to repeat the course if the pass mark is not achieved.

Upon successful completion of this online course, a certificate of completion will be available for download and printing.

*Discounted pricing start at 3 or more courses. Pricing available for individuals or companies. Contact RSMac Consulting Inc's Learning Centre team directly at [training@rsmac.ca](mailto:training@rsmac.ca) for a quote on volume discounts and discuss our Learning Management System for companies.*