

TRAINING SUMMARY

COURSE NAME WORKPLACE VIOLENCE, HARASSMENT & BULLYING LENGTH 60 MINS

COST visit rsmac.ca/training LANGUAGE English/French
VOICEOVER Yes

DESCRIPTION

Workplace violence, harassment and bullying are potential hazards that exist in every workplace and must be treated as we treat all high-rated hazards. Left uncontrolled, harassment and bullying may lead to violence, which can result in injuries. The purpose of this course is to instruct all workplace parties on their role in preventing and dealing with workplace violence, harassment and bullying. Material covered includes what the law says, roles and responsibilities, a look at what workplace violence is, a look at what harassment and bullying is, and program components.

LEARNED TOPICS/OBJECTIVES

Upon successful completion of the program, you will be knowledgeable and/or demonstrate proficiency in understanding:

- Health & Safety Legislation; employer & employee obligations.
- Roles & Responsibilities
- Workplace Violence;
 - internal & external risk factors,
 - warning signs,
 - domestic violence,
 - personal security, working alone
 - Violent situations & response
- Workplace Harassment & Bullying
 - Understanding workplace bullying & Harassment
 - Personal & Sexual Harassment
 - Bullying & Psychological Harassment
 - Tips for conflict resolution
 - Steps to take if you are a victim
- Program Components

ASSESSMENT

Testing conducted throughout this course is designed to reinforce the information presented. A mark of 80% must be achieved in order to receive a certificate of completion. Participants are able to repeat the course if the pass mark is not achieved. Upon successful completion of this online course, a certificate of completion will be available for download and printing.

Discounted pricing starts at 3 or more courses. Pricing available for individuals or companies. Contact RSMac Consulting Inc's Learning Centre team directly at training@rsmac.ca for a quote on volume discounts and discuss our Learning Management System for companies.